**Zaptec defective charger return template**

**1. Company Name for pick-up?**

Name:

**2. Address for pick-up of unit(s)?**

Address:

ZIP code:

**3. Contact Person - e-mail address?**

Contact person:

E-mail address:

Phone number:

**4. Preferred date for pick-up? (+/- 3 days)**

Working days / Monday-Friday:

**5. Preferred time for pick-up? (time range between 8am-3pm)**

Time:

**6. Defective units packed, sealed and ready to ship?**

Confirm:

**7. Estimated shipment size and weight?**

Size:

**8. Product type?**

Zaptec

**9. Please register each serial number (+ original order number for reference if possible):**

​Serial number(s):

**10. Total quantity of units to be returned and replaced?**

Amount:

**11. Received replacement for any of the reported units?**

Yes/No